

Artificial Intelligence (AI) Policy

At Arup we see AI, as defined by the OECD, as a pivotal technology that will augment our collective and creative intelligence, judgement, and expertise. We aim to design and use AI to drive quality and growth for our clients and our projects in a way that enhances our delivery of total design and supports our pursuit of excellence. The AI systems we ‘take, shape, or make’ will accelerate our mission to shape a better world, guided by key principles aligned with our strategy and values.

Aims

Safety: AI systems operate as we intend them to, with sufficient reliability, robustness and security

Compliance: AI systems comply with relevant regulations and laws

Transparency: transparent AI systems foster our clients’ trust and our members’ confidence in using AI

Accountability: humans have responsibility for AI systems and outputs

Fairness: AI systems and outputs do not discriminate unfairly against members, clients, or the public

Sustainability: environmental and social impacts are carefully assessed in our use and design of AI



Jerome Frost
CEO, Arup Group Limited
April 2026

We will

Deploy approved AI systems that align with our purpose, internal policies, client requirements, and applicable laws and regulations. The use of AI will be supported by proportionate risk assessment, assurance mechanisms, and ethical, secure data handling in line with established data governance protocols.

Equip our people with the guidance, training, and oversight required to understand and responsibly apply AI. We will foster a culture of curiosity and critical thinking and take steps to embed diversity of thought and expertise in the design and use of AI systems.

Arup will actively manage AI systems throughout their lifecycle to ensure they remain fit for purpose, safe, and effective. We will maintain regulatory foresight, research, learning, and strategic partnerships to enable best practice as technology, regulation, and societal expectations evolve.

Governance

This policy is set by Arup Group Limited Board and implemented across all Arup operations through policy, procedures, management systems and learning.

It is reviewed and approved annually, or more frequently if appropriate.

The Chief Digital and Information Officer acts for Arup in ensuring that plans are developed, implemented, and monitored to enable us to reach the aims set out in this policy while fulfilling applicable legal, regulatory, and other requirements

“It is not the wish to expand, but the quest for quality which has brought us to this position, for we have realised that only intimate integration of the various parts or the various disciplines will produce the desired result.” – Key Speech, 1970