

Artificial Intelligence (AI) Policy

At Arup we see AI, as defined by the OECD, as a pivotal technology that will augment, not replace, our collective and creative intelligence, judgement, and expertise. We aim to design and use AI to drive quality and growth for our clients and our projects in a way that enhances our delivery of total design and supports our pursuit of excellence. The AI systems we ‘take, shape, or make’ will accelerate our mission to shape a better world, guided by six key principles aligned with our strategy and values.

Aims

Safety: AI systems operate as we intend them to, with sufficient reliability, robustness and security

Compliance: AI systems comply with relevant regulations and laws

Transparency: transparent AI systems foster our clients’ trust and our members’ confidence in using AI

Accountability: humans have responsibility for AI systems and outputs

Fairness: AI systems and outputs do not discriminate unfairly against members, clients, or the public

Sustainability: environmental and social impacts are carefully assessed in our use and design of AI



Jerome Frost
CEO, Arup Group Limited
April 2025

We will

Use approved AI systems in a way that is consistent with our aims, other Arup policies and additional client requirements

Provide our members with the guidance and training they need to understand AI and action this policy

Conduct AI risk assessments and implement assurance mechanisms

Encourage a culture of curiosity and critical thinking for considered use of AI

Manage our AI systems over time to ensure they remain fit for purpose

Bring a diversity of thought and expertise to designing AI systems

Handle data for AI systems ethically and securely in line with our data handling protocols

Invest in ongoing regulatory foresight, research, learning and partnerships to maintain best-practice

Governance

This Policy is set by Arup Group Board and implemented across all Arup operations through policy, procedures, management systems and learning.

It is reviewed and approved annually, or more frequently if appropriate.

The Chief Information Officer acts for Arup in ensuring that plans are developed and implemented to enable us to reach the aims set out in this policy whilst fulfilling applicable legal, regulatory and other requirements.

“ It is not the wish to expand, but the quest for quality which has brought us to this position, for we have realised that only intimate integration of the various parts or the various disciplines will produce the desired result.”

Ove Arup, 1970